

## **TERMS & CONDITIONS**

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Please read the terms & conditions carefully before purchasing any product from [www.devanshirenujewels.com](http://www.devanshirenujewels.com).

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## **5. RISK OF LOSS**

All items purchased from [www.devanshirenujewels.com](http://www.devanshirenujewels.com) are made pursuant to a shipment contract. This means that the risk of loss and title for such items pass to you upon delivery to the carrier.

## **6. PRICING & PAYMENT**

Except where noted otherwise, the List Price displayed for products on our website in Indian Rupees represents price of the product (exclusive of GST and shipping charges), unless specified otherwise.

With respect to items sold on [www.devanshirenujewels.com](http://www.devanshirenujewels.com) we charge your credit/debit card before your order has entered the shipping process. For any reason if we are not able to ship you products as per your order, we will intimate you electronically and refund the value of the products not available. Any additional Shipping fees, if applicable, will not be refunded.

Despite our best efforts, a small number of the items in our catalogue may be mispriced. If we discover a mispricing, we will do one of the following:

- If an item's correct price is lower than our stated price, we will charge the lower amount and ship you the item.
- If an item's correct price is higher than our stated price, we will, at our discretion, either contact you for instructions before shipping or cancel your order and notify you of such cancellations.

Prices and availability are subject to change without prior notice or any consequential liability to you.

## **7. PRODUCT PROPERTIES AND CARE**

All of [www.devanshirenujewels.com](http://www.devanshirenujewels.com)'s products are handcrafted using the finest materials. The subtle variations in colour, texture and finish are intricate to hand made products. We have done our best to display as accurately as possible the colours of the products shown on this website. However, because the colours you see will depend on your monitor, we cannot guarantee that your monitor's display of any colour will be

accurate. The jewellery pieces should be kept in muslin cloth in order to protect from oxidation and moisture.

## **8. RETURN POLICY FOR PRODUCTS**

[www.devanshirenujewels.com](http://www.devanshirenujewels.com) enables the sale of a variety of products. Shipping for all products on the website shall be as per the company's policy, which may be changed by [www.devanshirenujewels.com](http://www.devanshirenujewels.com) from time to time.

In case you receive a damaged/defective product or a product that does not comply with the specifications as per your original order, please get in touch with our Customer Service Team within 24 hours of receiving the order. Upon receiving your complaint, [www.devanshirenujewels.com](http://www.devanshirenujewels.com) shall verify the authenticity and the nature of the complaint and if we are convinced that the complaint is genuine, we will inform the relevant team of said complaint and request for a replacement. If the complaint is frivolous or baseless, we reserve the right to take legal actions against you and you will be solely liable for all costs incurred by [www.devanshirenujewels.com](http://www.devanshirenujewels.com) in this regard.

Products should to be returned in their original packaging along with the original price tags, labels, and invoices etc within 24 hours of receiving the order. It is advised that the return packets should be strongly and adequately packaged so that there is no further damage to products during transit. The returned products are subject to verification and checks by [www.devanshirenujewels.com](http://www.devanshirenujewels.com) in order to determine the legitimacy of the complaint/return.

If the claim is not legitimate, you will be required to bear the shipping costs for the product. These conditions will not apply to products where the defects could not, using reasonable diligence, be discovered, at the time of delivery.

## **9. DISCLAIMER OF WARRANTIES AND LIMITATION OF LIABILITY**

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## **12. DISPUTES**

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## **13. SERVICE AND COMPLAINTS**

For service inquiries, please contact our customer service department:

Email: [info@devanshirenujewels.com](mailto:info@devanshirenujewels.com) or call us at +91-9871425213 between 11am - 6pm.